DEM360

Building a Safer Community: Proactive Threat Detection & Security for a Multi-Family Housing Complex

A multi-family housing complex was struggling with security blind spots, unauthorized access, and resident concerns over safety. Their outdated security cameras produced grainy, low-quality footage, making it nearly impossible to identify trespassers or investigate incidents. Additionally, their manual key entry system left no audit trail, making it difficult to track who was coming and going.

The property management team knew they needed a reliable, resident-first security solution that would restore trust and create a safer environment. Management wanted a smarter, technology-driven security solution that would provide real-time threat detection, automated access control, and a clear record of activity without disrupting daily operations.

Our Solution

DEM360 took a resident-focused approach, prioritizing both security and ease of use by implementing cutting-edge access control and CCTV surveillance systems to secure the housing complex.

We installed electronic door systems and gate controllers to regulate entry, ensuring only residents and approved visitors could enter shared spaces.

IP cameras with remote viewing capabilities were strategically placed throughout the complex, enabling 24/7 monitoring of key areas such as entry points, parking lots, and common spaces.

We equipped the property with alarm systems and centralized monitoring to detect suspicious activity. The intrusion detection system ensured property managers received instant notifications in case of unauthorized access attempts.

Results

By partnering with DEM360, the housing complex transformed its security infrastructure, ensuring long-term protection, peace of mind, and operational efficiency for both residents and management.

- **Increased Safety:** Incidents of unauthorized entry dropped significantly, providing residents with a safer living environment.
- **Streamlined Access Management:** The new system simplified access for residents and staff while preventing unauthorized individuals from entering restricted areas.
- **Faster Incident Resolution:** With real-time access to security footage, property managers could quickly investigate issues and share evidence with law enforcement if needed.
- **Operational Efficiency:** Automated security processes reduced the burden on property staff, allowing them to focus on improving resident services.